



Loyalty Program FAQ

1. What is Home Depot Pro Xtra?

- a. Pro Xtra is a loyalty program providing benefits for buyers of large quantities of building and repair products – similar to loyalty programs for car rentals, airlines, and hotels.

2. Does my club receive discounts at Home Depot on all our purchases under this loyalty program?

- a. Kiwanis clubs who participate in the ProXtra loyalty program will receive:
 - i. Access to volume purchase pricing and bulk pricing.
 - ii. 20% off on all paint, stains, and primers regardless of quantity purchased.
 - iii. Access to 24 months of purchase details and receipt images. Club treasurers can track materials purchased for all service projects and fundraisers. Great for projects that require expense tracking when a grant is involved.

3. How do I make sure my club receives the appropriate discounts at checkout?

- a. Your club treasurer can provide a club member with a scannable key tag which identifies your club's ProXtra account. Simply present it at checkout to ensure you receive the correct pricing. Using this key tag will also ensure your club's purchase details and receipts are captured and remain accessible to you for 24 months.

4. Do I present my key tag when purchase paint too?

- a. No, when purchasing paint, you would provide the phone number that your club treasurer entered when setting up your club up in Pro Xtra.

5. What if I don't have my key tag with me when I make a purchase for a club project?

- a. You can always keep your Pro Xtra account number in your phone or wallet and provide it at check-out.

6. How does the treasurer or other club leader access our account purchase history and receipts?

- a. Your club treasurer has online access to detailed information about ProXtra account purchases, receipts images, and any purchasing perks that may have been awarded.

7. Are there any codes required when I'm setting up our club with the Pro Xtra program?

- a. Yes, the code is "Kiwanis".

8. What are the web links to find out more and have my club participate in the Home Depot Pro Xtra loyalty program?

- a. [Pro Xtra Loyalty Program Summary](#)
- b. [Home Depot Pro Xtra Program](#)